

P ▲ R ▲ D O X™ IP150 Internet Module

User Guide V1.3 - IP150-EU02
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Introduction

The IP150 Internet Module is an Internet communication module that enables you to control and monitor your security system through any web browser (e.g. Internet Explorer). The IP150 provides freedom to access your system and receive email notifications anywhere in the world.

IMPORTANT: The IP150 module should only be configured by the installer or a qualified network administrator. For more information on module configuration, consult the IP150 Reference and Installation Manual.

Connecting via the IP150 Internet Module

In order to connect to your IP150, you will need the following information:

- Paradox DNS Site ID: The DNS Site ID is set by your installer.
- Panel user code: The same code you enter on your keypad to arm the system.
- Module password: The default password is "paradox". To change your password, see "Change Password" in the Account Information Screen section.

To connect with your system from an external computer:

1. Open a web browser (e.g., Google Chrome).
2. In the address bar, enter <http://www.paradoxmyhome.com/SiteID> where "SiteID" is your Paradox SiteID (set by your installer).
3. Log in using your panel user code and module password (default = paradox).

joesmith - IP connection

Panel user code

Module password

Note: If you lose your password, you must reset your IP module.

Once you have established a connection for the first time, you are prompted to change your password from the default "paradox".

Troubleshooting

Symptoms	Solution(s)
No LEDs lit; no signs of operation	<ul style="list-style-type: none"> • Check cable connections • Check power status
IP150 cannot be accessed remotely	<ul style="list-style-type: none"> • Check spelling of access commands • Check IP and power status on unit
No reporting	<ul style="list-style-type: none"> • Verify panel troubles, panel programming, and/or receiver status

If the above information does not help remedy the problem, contact your installer.

System Status Screen

The System Status screen displays important system information.

From the System Status screen, you can arm / disarm your system as well as monitor your system in real-time.

Welcome, User 001

Change password | Logout

Main menu

- ▶ System Status
- System Information
- IP150 Configuration
- Receiver Configuration
- Email Configuration
- Account Configuration
- I/O Configuration
- Event Log

4 Legend

Area

Armed

Disarmed

In alarm

Zone

Open

Bypass

In alarm

Close

Trouble

Memory

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1 System trouble(s)

- System battery low or disconnected
- System bell/siren disconnected
- Loss of time and date

2 Site name

joesmith

Area status

Label & status	[show all] ▼	Action buttons
joesmith - All areas		
STAY D Area 1 - Area 1 Stay	[show zones] ▼	7
STAY D Area 2 - Area 2 Stay	[hide zones] ▲	8

6 05 Zone 05

06 Zone 06

08 Zone 08

Note: See "Connect UC300 to IP150" on page #2 for available options.

3 Account information

Account number:

Installation date:

System installer:

Name:

Address:

City:

Postal code:

Phone number:

Distributor URL:

Monitoring station:

Name:

Address:

City:

Postal code:

Phone number:

ID number:

1 System Troubles

When a trouble occurs in the system, it is displayed at the top of the System Status screen.

Note: If there are no troubles in the system, the System Troubles box is not displayed.

5 StayD

The StayD logo appears when StayD mode is enabled (Spectra SP and Magellan only).

2 Site Name

The site name uniquely identifies your system.

Note: By default, your site name is "Your Paradox System". To change your site name, see "Account Information Screen" on page 2.

6 Zone Status

The IP150 provides a real-time display of your zone status.

3 Account Information

For information on changing account information, see page 2.

7 Area Status

The IP150 provides a real-time display of your area status.

4 Legend

The Legend gives you information on the icons shown in the Area Status display.

8 Arm / Disarm

Click the or button and select the arm/disarm action you wish to perform.

System Information Screen

The System Information screen contains important hardware and software information on both your security system, your IP150 module, and PCS module if present. The PCS module section is only visible if a PCS250/PCS050G module is detected. Note that when connected to the UC300, PCS information and status are not

Welcome, User 001
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Panel

Type	SP 6000
Firmware version	4.90
Serial number	29 0A DA 9F

IP module

Firmware version	2.00.00
Hardware	993
ECO	-
Serial boot	N/A
IP boot	2.12
Serial number	71 00 0B 51

PCS module

Module presence	Detected
Firmware version	2.00.00
Serial number	7B 00 23 32

Legend

Area

- Armed
- In alarm
- Disarmed

Zone

- Open
- Close
- Bypass
- Trouble
- In alarm
- Memory

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IP150 Configuration Screen

The IP150 Configuration screen allows you to configure your IP150 Internet Module's settings.

Welcome, User 001
Change password | Logout

Main menu

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1 Module configuration

DHCP: Yes No

IP address: 192.168.1.141

Subnet mask: 255.255.255.0

Default gateway: 192.168.1.1

DNS address: 192.168.1.1

NEware port: 10000

HTTP port: 80

HTTPS: Yes No

HTTPS port: 443

Language: English

2 ParadoxMyHome.com

Enable service: Yes No

Polling time: 5 minute(s)

1 Module Configuration

If the IP150 is connected to a server using a static address, the DHCP protocol is not necessary. Click "No" and configure the IP150 manually.

2 ParadoxMyHome.com

When ParadoxMyHome.com is enabled, the DNS service will contact your IP150 module to confirm its current IP address. Should the IP150's IP address change, when the default polling (5 minutes) is set, communication will be lost for up to 5 minutes until the DNS server polls the IP150. Decreasing the polling time will reduce the lost communication time and will result in increased communication between the IP150 and the ParadoxMyHome DNS server.

Receiver Configuration Screen

The Receiver Configuration screen allows you to configure your module for IP reporting.

Welcome, User 001
Change password | Logout

Main menu

- System Status
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- I/O Configuration
- Event Log

1 Receivers status

IP Receiver	IP150	PCS
1	Registered	Registered
2	Unregistered	Unregistered
Backup	Unregistered	Unregistered

2 Domain name for IP reporting

IP Receiver 1

WAN 1: Enter Domain Name 0 / 32

WAN 2: Enter Domain Name 0 / 32

IP Receiver 2

WAN 1: 0 / 32

WAN 2: 0 / 32

IP Receiver Backup

WAN 1: 0 / 32

WAN 2: 0 / 32

Note: An IP address must be programmed into the IP reporting section of the control panel for the Domain Name field to be accessible and functional.

Save

1 Receivers Status

IP150 and PCS module status information is displayed.
* For UC300 there is no display of PCS information/trouble/status.

2 Domain name for IP reporting

Enter a DNS with a DNS or DDNS provider (e.g., dyndns.com). Also, enter your DNS in the section WAN1, WAN2 (e.g., receiver.dyndns.com). An IP address must be programmed into the reporting section of the control panel for the Domain Name field to be accessible and functional.

Email Configuration Screen

It is not necessary to be logged in to be kept informed of changes in your system's status. By selecting Email Configuration from the Main Menu, you can configure the IP150 to send email notifications to up to 16 email addresses.

Welcome, User 001
Change password | Logout

Main menu

- System Status
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1 Email configuration

Outgoing server (SMTP): smtp.ISP.com

Port: 25

Authentication required

Username: joesmith

Password: *****

Save

2 Email account

Email selected: 01 - joesmith@ISP.com

Address 01

Send to: joesmith@ISP.com Active

Select areas:

- 1 - Area 1
- 2 - Area 2

Select event groups:

- Arm/Disarm
- Troubles
- Alarms
- Web access blocked
- IO1
- IO2

Test Save

1 Email Configuration

SMTP Server information is usually provided by the Internet Service Provider.

A user name and password may be required in order for the IP150 to access the email server. This information can now be entered into the IP150's Email Configuration Screen.

To find your SMTP settings (e.g., in Outlook Express)

1. Click Tools ⇌ Accounts
2. Click the Mail tab ⇌ Select account
3. Click Properties ⇌ Servers tab

2 Email Accounts

To add an email address:

1. Open the Email select drop-down box.
2. Select one of the 16 address locations.
3. Enter the email address in the "Send to" box.
4. Select the areas and events which will generate an email notification.

Note: When the UC300 is connected, areas can't be selected.

5. Click "Save".

Note: The first Email address (01) is used in the Email's "From" field.

Account Configuration Screen

The Account Configuration screen allows you to store the following information for quick reference:

Account Information
Alarm system installer information
Monitoring station information

Welcome, User 001
Change password | Logout

Main menu

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1 Change Password

Site name: joesmith

Account number: []

Installation date: []

Save

2 Logout

System installer

Name: []

Address: []

City: []

Postal code: []

Phone number: []

Distributor URL: []

Save

Monitoring station

Name: []

Address: []

City: []

Postal code: []

Phone number: []

ID number: []

Save

1 Change Password

It is highly suggested that you change your password from the default "paradox".

2 Logout

For security reasons, it is important to logout when you have finished monitoring your system.

Note: As an added security feature, your P150 interface automatically logs out after it has been inactive for 5 minutes.

Connecting the UC300 to the IP150

When the IP150 is connected to a UC300 note the selectable items are highlighted; you can only configure your email, display System or Account configuration via the web browser.

Welcome, User
Change password | Logout

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Note: In Event Log, there is no "Log panel non-saved event" option.

Warranty

For complete warranty information on this product, please refer to the Limited Warranty Statement found on the Web site www.paradox.com/terms. Your use of the Paradox product signifies your acceptance of all warranty terms and conditions. Specifications may change without prior notice. Paradox, Magellan, Stay D and Spectra SP are trademarks or registered trademarks of Paradox Security Systems (Bahamas) Ltd. or its affiliates in Canada, the United States and/or other countries. © 2014 Paradox Security Systems Ltd. All rights reserved. www.paradox.com

Additional Considerations

Annual verification of timing of an alarm and a fault message is required. ATSS requirements is the arithmetic mean of all transmissions is less than or equal to 20 seconds and 95% of all transmissions are less than or equal to 30 seconds. Time is measure from the moment the message is reported on a local keypad to when the monitoring station receiver successfully receives the message. This can be accomplished by contacting the monitoring station and sending a test message and calculating the time from which the message appears on the local keypad and when the monitoring station receives the same message. As with traditional land-line reporting an acknowledgement (kiss-off) signal is used when the IP150 sends a valid message to a receiver that is typically used in a monitoring station. This acknowledgement is generated within 5 seconds. Discuss with your service provider the different options that are available for monitoring; for example, the frequency of supervision. The transmission of an alarm message may be negatively affected by a variety of factors. These may include disruptions in 3rd party services like internet access and GSM service. If after a set amount of transmission attempt are unsuccessful local and remote messages are generated. Standard set of commonly available hand tool are require to install equipment; no equipment adjustments are necessary. When configured as indicated the IP150 surpasses the ATSS performance criteria set out in EN 50131-1.

The period from the time a fault develops in the alarm transmission system until the fault information is reported to the alarm receiving centre and/or monitoring centre shall not exceed 180 seconds for ATSS 5 performance criteria as defined by EN 50131-1. This is achieved through settings in the Security Profile of each account at the receiver equipment. Refer to receiver instruction documentation for further information. As required per clause 7.5 of EN 50136-1-1, records of all faults and of all performance verifications carried out on the alarm transmission system shall be maintained. Requirements include the availability of these records for inspection, and availability analysis calculations based on these records. Consult the standard for more detailed information.